



General business conditions for the acquisition of vouchers and data security

Swiss-Chalet Merlischachen AG

Orders

In the event of a delayed delivery you will immediately be advised. Payment is made exclusively by credit card.

Prices

All listed prices include VAT.

Vouchers

All vouchers are numbered and are redeemable only once. The voucher may be passed on or given away. The Swiss-Chalet Merlischachen AG (subsequently referred to as SCM) has therefore no obligation to check for the right ownership. On presenting the voucher it will be checked against the corresponding number with our records. All vouchers of the SCM are valid for one year only (date and expiry date are printed on the voucher). After the expiry date has lapsed the SCM are not obliged to honour vouchers. Lost vouchers can neither be replaced nor refunded nor exchanged for cash. If the voucher is only partially redeemed no cash will be refunded. Instead a new voucher with the remaining amount will be issued.

Jurisdiction

Contracts entered with The SCM are subject to Swiss Law. Jurisdiction is Küssnacht am Rigi / SZ.

Data Security declaration

The protection of private information is very important to us. Below you will find detailed description on how your data is used.

Levy and processing of personal data

Basically when just visiting our homepage no personal data is required. Should you wish to purchase a voucher or register to receive our newsletter we need the following from you: name, address and email address. This information is logged into our system.

**Data input**

For an order through the voucher shop the following information has to be provided: surname and first name, address, area including area code. Furthermore the name of the recipient. If you register with the login area you will immediately receive your access details from us by email. Email address and telephone number are required in case we have to contact you in an emergency regarding your purchase of a voucher.

Use and passing on of personal data

Your personal data is used solely for the fulfilment of the respective voucher and strictly according to law.

Exception

In case of a statutory enquiry, a criminal offence or an official procedure we are required by law to pass on your personal data to the relevant authorities.

Newsletter

In keeping with your previous agreement we shall use your email address to send you our newsletter. You are free at any time to cancel the subscription.